



Ballistic and Mechanical Testing Pty Ltd

Customer Feedback Form

We seek feedback, both positive and negative from our customers. This feedback will be used and analysed to improve our management system, testing activities and customer service. No information received will be disclosed to third parties.

Contact Name

Company

Telephone

Facsimile

E-mail

How important are the following to you?

- Range of services offered: Lowest Low Medium High Highest
- Ease of getting through to the right person: Lowest Low Medium High Highest
- Timeliness of quotation: Lowest Low Medium High Highest
- Value for money: Lowest Low Medium High Highest
- Technical assistance: Lowest Low Medium High Highest
- Completion of the service on time and to contract: Lowest Low Medium High Highest
- Professional manner of BMT personnel: Lowest Low Medium High Highest
- Test report/paperwork efficiency: Lowest Low Medium High Highest

How satisfied with our performance are you?

- Range of services offered: Lowest Low Medium High Highest
- Ease of getting through to the right person: Lowest Low Medium High Highest
- Timeliness of quotation: Lowest Low Medium High Highest
- Value for money: Lowest Low Medium High Highest
- Technical assistance: Lowest Low Medium High Highest
- Completion of the service on time and to contract: Lowest Low Medium High Highest
- Professional manner of BMT personnel: Lowest Low Medium High Highest
- Test report/paperwork efficiency: Lowest Low Medium High Highest

Other Comments:

Please print and fax this form to +61 3 9646 9883 Thank You.